eu-LISA Training Activities for Member States

2022

eu-LISA has organised training for 9 years. The number of IT systems in the Agency's training portfolio for Member States has grown from 1 system to 8, triggering an increase in the training courses (from 9 to 48), and the participation from 200 to 3800 trainees, per year. The training portfolio is expanding in line with the new systems joining the eu-LISA IT-systems family.

The amount of training delivered in 2022 was the highest ever, with a remarkable ▲ 41% increase compared to 2021. The total number of participants, 3 793, was close to the record level in 2021.
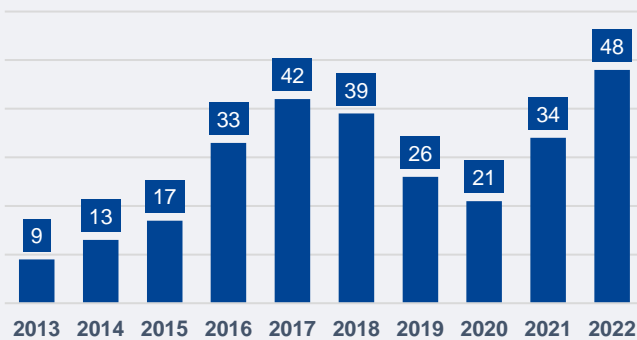
48

Training ▲ 41%

The majority (87%) **of the training was delivered online** (webinars, online courses, virtual classrooms, or online modules). 13% took place face-to-face.
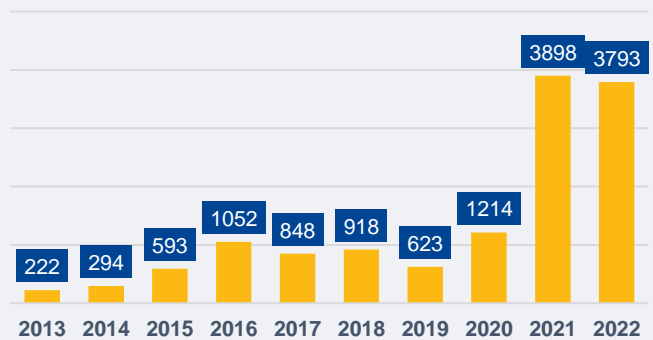
3793

Participants ▼ 3%

The **self-paced courses were the most popular way of learning**. There was a ▲ **53%** increase in participants on self-paced online courses.
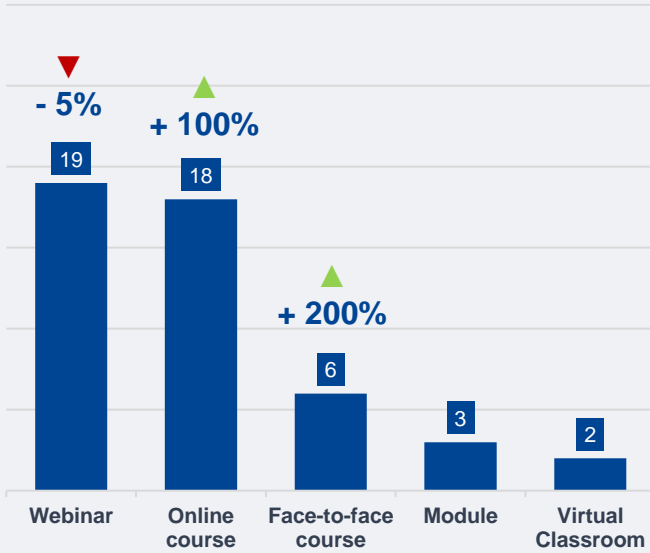
90%

Satisfaction ▲ 1%

The **highest satisfaction rate was reported for face-to-face courses** (93%). The satisfaction with online activities in 2022 remained stable (90%).
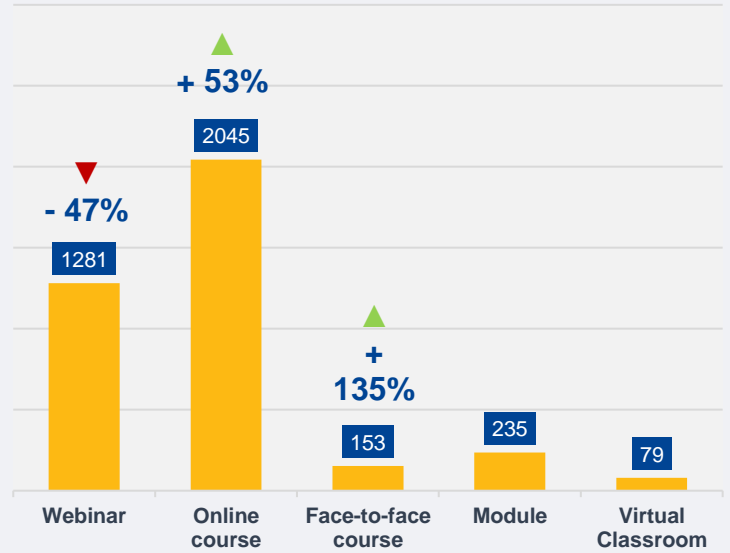
▲ Figure 1. **Number of eu-LISA training events** per year

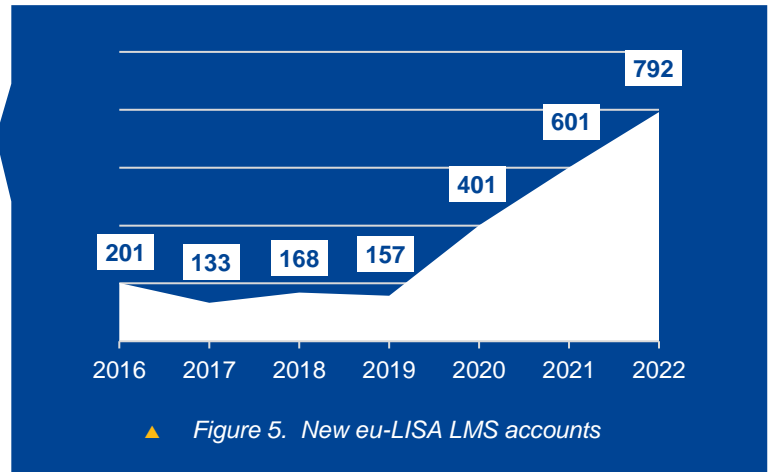▲ Figure 2. **Number of participants** in eu-LISA training per year

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Figure 3. **Amount of training** offered **per format** in 2022

Figure 4. **Number of participants per format** in 2022

The number of new eu-LISA Learning and Management System users increased by ▲ 32%, active users by ▲ 30%, and user satisfaction by ▲ 2%.

The eu-LISA Learning Management System (LMS) for Member States training had **1182 active users**. 75% of these users are Member State representatives, 20% are from Justice and Home Affairs Agencies and the European Commission, and 5% are other stakeholders. The overall **user satisfaction rate with the eu-LISA LMS has increased to 89%**.

Figure 5. New eu-LISA LMS accounts

36

Contributions ▲ 33%

eu-LISA's **Partnership with JHA Agencies and the European Commission in the training field** continued to grow, in particular for EES. In 2022, **36 presentations were provided by 13 eu-LISA experts** in training organised by the European Commission, Frontex and CEPOL.

eu-LISA is the European Union Agency which ensures the 24/7 operational management of large-scale IT systems and their respective communication infrastructure, in the EU's area of freedom, security and justice. Further to the systems currently managed (Eurodac, SIS and VIS), the Agency is also in the process of developing three new systems (EES, ETIAS and ECRIS-TCN), along with their interoperability components.

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