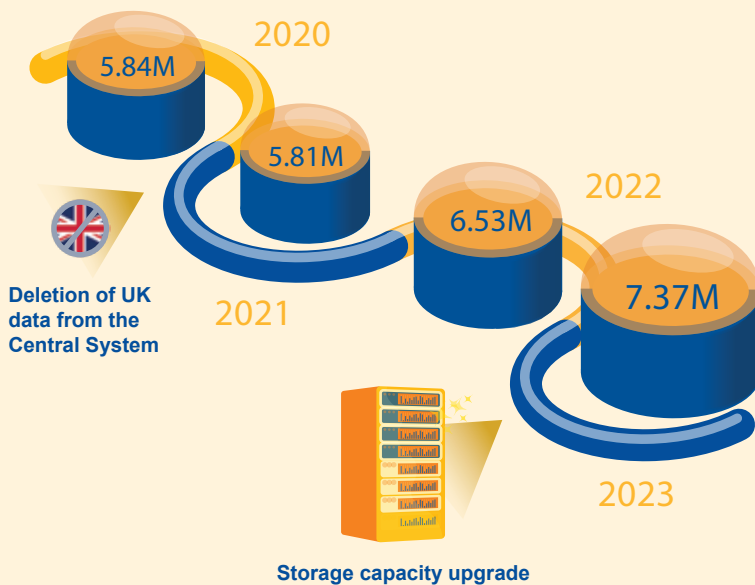# EU-LISA

EURODAC 2023 ANNUAL REPORT
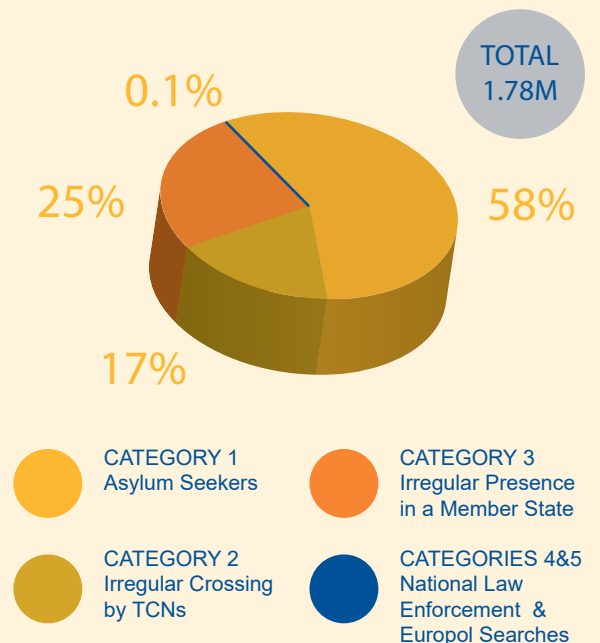## FACTSHEET DECEMBER 2024

The European Dactyloscopy Database (Eurodac) is the large-scale IT system used for managing asylum applications within the EU and Schengen Associated Countries (EU+).
The system allows fingerprint comparison and storage, and therefore, supports the effective implementation of Regulation (EU) No 604/2013, in determining the Member State responsible for examining an application for international protection lodged in one of the Member States.

EVOLUTION OF STORED DATA SETS

2020 — 5.84M
5.81M
2022 — 6.53M
7.37M
2023

Deletion of UK data from the Central System

2021

Storage capacity upgrade

DATA TRANSMITTED BY CATEGORIES IN 2023

TOTAL 1.78M

0.1%
25%
58%
17%

- **CATEGORY 1** Asylum Seekers
- **CATEGORY 3** Irregular Presence in a Member State
- **CATEGORY 2** Irregular Crossing by TCNs
- **CATEGORIES 4&5** National Law Enforcement & Europol Searches

TOTAL DATA SETS TRANSMITTED & % EVOLUTION COMPARED TO 2022 BY CATEGORY

CATEGORY 1
1,024,923
7%

CATEGORY 3
447,745
25%

CATEGORY 2
302,137
36%

CATEGORIES 4&5
2,109
27%

AVAILABILITY

99.47%

RESPONSE TIME PERFORMANCE

99.99%

CUSTOMER SATISFACTION

99.00%

In 2023, the performance of the Eurodac Central System met service-level agreements (SLA) requirements. DubliNet met all service-level targets without any downtime.

Out of 31 Member States, 23 (74%) provided input for the customer satisfaction survey in 2023, the lowest participation rate since 2019. Despite the lower response to the survey 99% were "satisfied" or "very satisfied".

SYSTEM UPGRADES

Storage capacity expanded from **7 million** to **9 million** records

Daily processing ability increased from **15,000** to **24,000**

The upgrades became operational in June 2023, successfully completed by 30 November 2023.

System database **software and hardware were upgaded** to align with market standards

Pre-production testing was completed in November 2023 and project was successfully completed on 24 April 2024.

The European Union Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice (eu-LISA) ensures the operational management of the European Union's large-scale IT systems and their respective communication infrastructure - which are essential instruments in the implementation of the asylum, border management and migration policies. The Agency currently manages Eurodac, SIS and VIS and is in the process of developing new systems: EES, ETIAS and ECRIS-TCN, taking over the management of e-CODEX, the development of the Collaboration Platform for Joint Investigation Teams (JITs), along with developing Interoperability between the systems.

For the full report

European Union Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice

www.eulisa.europa.eu

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