



EUAA - eu-LISA Cooperation Plan

2023 - 2025

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Background

In line with Article 41(4) of the eu-LISA Regulation¹ and Article 37(2) of the EUAA Regulation², the two agencies shall cooperate with each other in activities relating to their field of activity, within the limits of their respective mandates, and shall do so within the framework of their working arrangement.

On 4 November 2014, the former European Asylum Support Office (EASO)³ and the European Agency for the Operational Management of Large-Scale IT System in the Area of Freedom, Security and Justice (eu-LISA) concluded a Working Arrangement to provide a framework for their cooperation.

On 19 January 2022, EASO was replaced by the EUAA. In line with Article 71 of the EUAA Regulation, the Agency succeeded EASO as regards all ownership, agreements, legal obligations, employment contracts, financial commitments and liabilities, which includes the Working Arrangement with eu-LISA.

¹ Regulation (EU) 2018/1726 of the European Parliament and of the Council of 14 November 2018 on the European Union Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice (eu-LISA), and amending Regulation (EC) No 1987/2006 and Council Decision 2007/533/JHA and repealing Regulation (EU) No 1077/2011.

² Regulation (EU) 2021/2303 of the European Parliament and of the Council of 15 December 2021 on the European Union Agency for Asylum and repealing Regulation (EU) No 439/2010.

³ Regulation (EU) No 439/2010 of the European Parliament and of the Council of 19 May 2010 establishing a European Asylum Support Office

STRUCTURE		ACTIVITY
EUAA	eu-LISA	
1. Border, Migration and Asylum Management		
Operational Support Centre (C1)	Executive Support and Stakeholder Relation Unit (ESU) and Operations Department (OD)	<p>eu-LISA can provide <i>ad hoc</i> support to Member States at their request, where required by extraordinary security or migratory challenges or needs, in particular for operational and technical reinforcement, within the limits of eu-LISA's mandate, in case of specific and disproportionate migratory challenges at particular areas of its external borders characterised by large inward migratory flows.</p> <p>In this regard, EUAA may support the design, planning, execution and evaluation of pilot projects by eu-LISA encompassing <i>inter alia</i> standardisation of equipment for migration management support teams (MMSTs), if relevant.</p>
C1 Administration Centre (C5) – ICT Unit (ICTU)	ESU and OD (Business Relations Management Sector - BRMS)	Based on their respective mandates, available resources and an evaluation of required efforts, the Parties may conduct joint planning around possible future development and testing of standardised and portable technical tools for identification and registration, enabling fast establishment of registration points when and where necessary in operations on the ground.
Asylum Knowledge Centre (C3) – Asylum and Reception Cooperation & Guidance Unit (ARCU): EUAA Dublin Team / Situational Awareness Unit (SAU)	OD (Planning and Standards Unit – PSU) and ESU	Following the adoption of the Eurodac recast proposal, the Parties will cooperate on the implementation of the Eurodac reform within the respective mandates of each Party.
C3 C5 – ICTU	ESU, Governance and Capabilities Unit (GCU) and OD (BRMS)	<p>The presence of high-quality data in large scale JHA IT systems, Eurodac included, needs to be ensured. The parties may therefore develop initiatives to support this objective. These initiatives shall <i>inter alia</i> contribute to the optimisation of processes and standards at EU and Member State level.</p> <p>The Parties shall explore together, based on their expertise and resources, and together with the Member States, innovative solutions including the use of Artificial Intelligence and machine-learning for technical practical</p>

		tools used in the asylum procedure, including their potential fundamental rights implications, and where provided for by Union law.
C3 – ARCU: Dublin Team C3 – SAU: Data Analysis and Research Sector (DARS)	ESU, OD (BRMS and Product Management Sector - PMS)	The Parties will cooperate with regard to their support to the implementation of the Dublin system in the Member States, for example through relevant thematic activities of the EUAA Network of Dublin Units.
C3 – ARCU: Dublin Team C3 – SAU: DARS	OD (PSU), ESU, GCU	<p>The Parties cooperate to develop recommendations, brochures and practical guides on the operational use of asylum-related IT systems, in particular those related to the Dublin procedure, such as DubliNet, Eurodac and other relevant systems.</p> <p>To this extent, eu-LISA shall retain its status as an observer to the Steering Group of the EUAA Network of Dublin Units.</p> <p>eu-LISA will invite, as appropriate, EUAA representatives as experts to attend the Eurodac Advisory Group and other meetings, as relevant.</p>
C3 – ARCU: Dublin Team C3 – SAU: DARS C5 – ICTU	OD (PSU-BRMS), ESU	eu-LISA will involve EUAA for relevant business aspects, such as user requirements and for the alignment with the technical conditions in the field, in the development of any relevant IT system to be established in the context of the reform of the Common European Asylum System (CEAS), and the Dublin III Regulation in particular.
2. Security and Business Continuity		
C5 – ICTU	OD, Security Unit, ESU	eu-LISA will continue providing its support in the field of business continuity by hosting the EUAA disaster recovery site for ICT logistical infrastructure and communications in the eu-LISA technical sites, in line with the Agreement on the Recovery Site for EASO ICT Logistical Infrastructure and Communications, signed in 2021.
Institutional and Horizontal Affairs Centre (C4) – Business Support & Security Unit (BSSU);	Security Unit	The security offices of the Parties will maintain a horizontal working cooperation on developing security policies, best practices and security aspects of common activities.

C5 – Human Resources Unit (HRU)		In particular, the parties can contribute to each other’s security and business continuity exercises and trainings. Such activities may also be organised jointly.
C4 – BSSU C5 – ICTU	Security Unit	The Parties can develop cooperation for the exchange of sensitive non-classified and EU classified information.
3. Training, Research and Innovation and Knowledge Management		
Training & Professional Development Centre (C2)	ESU, GCU, OD and Human Resources Unit (HRU)	<p>The Parties will share expertise and knowledge, as relevant, related to specific training modules and initiatives.</p> <p>The Parties shall explore opportunities for the joint development and delivery of training modules for asylum and migration, most notably on cross-cutting subjects related to the use and interoperability of large-scale JHA IT systems, including future systems under development. In particular, the Parties may decide to develop a joint training module on data quality enhancement in large-scale JHA IT systems used in the asylum and migration field.</p> <p>The Parties may also prepare common training for migration management support teams (MMSTs).</p> <p>The Parties will share best practices in the field of adult vocational training, including the use of blended learning practices (design and supporting technologies, e.g. e-learning) and processes of quality assurance in the field of training.</p> <p>Where appropriate, access may be provided to each other’s online training platforms for respective agency staff and target audiences for training modules, for specific training resources or sessions.</p>
C2	ESU and GCU	The Parties will continue, and further enhance working-level cooperation by extending invitations to each other’s training related strategic and planning meetings and conferences.
C2	ESU and GCU	The Parties’ trainers/experts may consult each other and exchange expertise in order to contribute to training delivery and/or creation or update of their respective training curricula.
C2	ESU, GCU and OD	The Parties will share their plans and findings related to relevant research initiatives and developments in

C3 C5 – ICTU		research areas of interest to both Parties, such as technical tools and (digital) innovation.
C1 C2 C3 – SAU: DARS	ESU, GCU, BRMS and OD (PSU)	The Parties will continue to hold regular discussions related to interoperability of relevant large-scale JHA IT systems for future access to and exchange of data relevant for asylum research and analyses purposes, in particular in relation to the interoperability regulations in force, including exchanges on the Central Repository for Reporting and Statistics (CRRS) as appropriate and promotion of EUAA use cases.
4. External and Internal Communication		
C4 – Communication & Public Relations Unit (CPRU)	ESU	The Parties will maintain regular contacts between the communication professionals of the Parties to share best practices in corporate communication and streamline media alerts and responses to public inquiries in case of need.
C4 - CPRU	ESU	The Parties will ensure mutual promotion of postings on social media, as relevant ,and through the internal communication channels to advocate their added value when working on shared issues related to their core business. The Parties will make sure that in case of EU-level communication campaigns the posting strategies and time schedules are closely coordinated and followed.
C4 – European & International Cooperation Unit (EICU)	ESU	The Parties will extend invitations to speakers and other representatives to each other’s events, conferences, thematic expert meetings, technical workshops of mutual interest and Advisory Groups as appropriate.
5. Data Protection		
Data Protection Officer (DPO) C2 C5 – ICTU	DPO	The Parties will exchange the lessons learnt and best practices in the area of personal data protection.
6. Other areas of cooperation		
C4 – EICU	ESU	The Parties will maintain multilateral cooperation in the framework of the Justice and Home Affairs Agencies Network (JHAAN) in multiple core business related areas,

		<p>and in the framework of the EU Agencies Network in administrative and financial matters.</p> <p>As members of the JHAAN Trio-Presidency coordination group, the agencies will closely cooperate in the preparation, execution and evaluation of their respective presidencies.</p>
C4 – EICU	Executive Director (ED), ESU	<p>The Parties will organise annual meetings at the level of Executive Director / Senior Management to take stock of and review the cooperation and explore new synergies.</p> <p>In preparation and follow-up of such meetings, technical level meetings will be organised.</p>
C4 – EICU	ESU, LO	The Parties will consider conducting joint advocacy towards common stakeholders in matters of common interest, when needed.
C4 – BSSU	GCU and ESU	The Parties will continue the good practice of consulting each other on their planning documents, and other corporate documents as relevant, to <i>inter alia</i> explore the sharing of resources and to explore and identify potential synergies.
C5 – HRU	Human Resources Unit (HRU)	<p>The Parties will share best practices in the domain of Human Resources Management.</p> <p>Cooperation may also include sharing of valid and available Reserve Lists of successful candidates in the selection procedures organized by the EUAA or eu-LISA upon a request from the HR service of the respective agency.</p>

The Cooperation Plan shall enter into force on the day following its signature by both Parties.

This Cooperation Plan outlines cooperation activities for the period 2023-2025. It shall remain in force until the signing of a new or revised Cooperation Plan.

An unsigned version of this document will be published on the website of each Party.

Signed in Brussels on 5 December 2023, in two originals in the English language.

For EUAA

For eu-LISA

Nina GREGORI

Executive Director

Agnès DIALLO

Executive Director