

As part of its core activities, eu-LISA is responsible for developing, implementing and coordinating training activities on the technical use of the large-scale IT systems it operates – Eurodac, SIS, VIS – and those being developed – EES, ETIAS, ECRIS TCN and Interoperability - to IT experts and other law enforcement officials in the Member States that manage the IT systems, and the JHA EU Agencies using them.

eu-LISA Training in 2020



The 2020 eu-LISA training provided to Member States included a high number of newly created e-learning products, such as online course modules and webinars on the use of **Eurodac**, **SIS**, and **VIS** as well as on the upcoming **EES** and **interoperability** between the systems. In 2020, eu-LISA adapted its training curriculum from face-to-face to e-learning, taking into account the new circumstances brought on by the COVID-19 crisis, while continuing to deliver high-level technical training. The main priorities of eu-LISA training in 2020 were:

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- Implementation of the EES pre-deployment curriculum;
- Creation of the ETIAS training portfolio;
- Further development of the interoperability offer;
- Continuing cooperation with partner stakeholders (Justice and Home Affairs Agencies, the European Commission and Member States).



23
Courses delivered



1205
Participants



4.5/5
Satisfaction

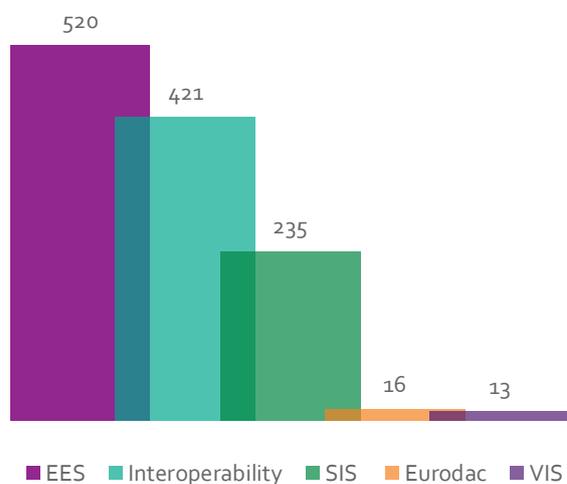


Figure 1. Number of participants attended the courses in 2020 (source: eu-LISA)

In 2020, eu-LISA organised **23 training activities**.

94% of said activities were delivered online.

Out of **1205** participants who attended the courses:

- **520** enrolled in **EES** online courses and online events
- **421** attended a webinar on **Interoperability** awareness
- **235** signed up to **SIS** online courses and events
- **16** attended a **Eurodac** face-to-face training
- **13** registered in **VIS** online courses and events

eu-LISA Learning Management System

Until the beginning of 2020, the eu-LISA Learning Management System (LMS) functioned mainly as support to face-to-face training activities, providing flexibility for training participants and their studies. In 2020, the eu-LISA-LMS became the **home for Member State training activities**, supporting the Agency's new and extended online e-learning offer. The e-Learning method provides various a dynamic learning package design that involves audio, visual elements and the possibility for active learning. With a self-paced study approach, in most of the courses trainees are given the autonomy to be able to study in their own time and at their own pace.

In total, **22** online courses were provided to the Member States in the eu-LISA LMS during 2020 (compared to five in 2019).

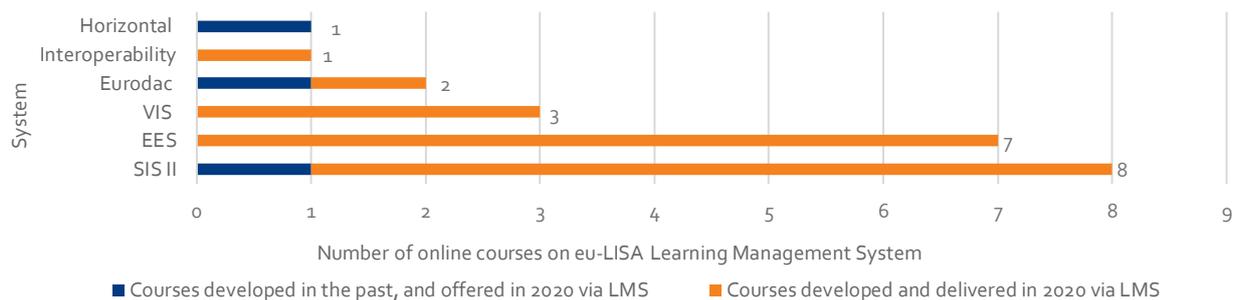


Figure 2. Number of courses per system offered in 2020 (source: eu-LISA)

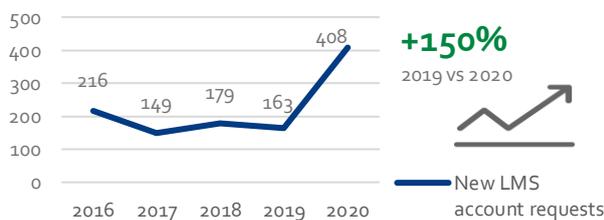


Figure 3: Number of new LMS accounts created in 2020 (source: eu-LISA)

In 2020, **408** new LMS accounts were created for new users from Member States and partner Agencies. New account requests increased by over 150% compared to 163 new accounts in 2019.

The majority of new LMS account requests came from **Hungary 58**, followed by **France 42** and **Ireland 27**.

Cooperation with stakeholders

The **National Contact Point (NCP) Network** actively contributes to the process of establishing training needs, and supports eu-LISA in the development and updating of training courses, methodologies, training materials and tools, in order to provide the maximum level of fulfilment to the Member States' training needs.

The annual **training needs analysis (TNA)** on Eurodac, EES, ETIAS, SIS and VIS was carried out in autumn 2020 and the results were discussed in the online **annual meeting of the NCP Network**. The results of the TNA fed into the **2021 Training Plan**.

In cooperation with stakeholders, eu-LISA training efforts in 2021 will be dedicated to updating existing courses and further developing new ones, especially for the EES post-deployment phase, ETIAS, ECRIS-TCN awareness sessions and Interoperability. Recast related topics for SIS, VIS and Eurodac are to be addressed as well.

About eu-LISA

eu-LISA is the European Union Agency ensuring 24/7 operational management of the European Union's large-scale IT systems and their respective communication infrastructure in the area of freedom, security and justice: Eurodac, SIS and VIS. The Agency is also developing future systems, namely EES, ETIAS, ECRIS-TCN and Interoperability components and will manage them once they enter into operation <https://discover.eulisa.europa.eu>