

# 2021 MEMBER STATES TRAINING

MARCH 2022

In 2021, the eu-LISA training team implemented the annual training plan with the support of its stakeholders. The available training portfolio was further improved, exploring new modalities of interaction with trainees.

Despite the ongoing challenging circumstances linked to the COVID pandemic in 2021, the number of training activities offered by eu-LISA to the Member States grew, together with the number of participants and the training modalities used (i.e., face-to-face learning, webinars, online modules, hybrid learning, etc.).

The expanded eu-LISA online portfolio has proven to be effective and flexible in responding to users' training needs over the years. This is clearly visible looking at the high satisfaction rate, continuing the positive trend of the previous years.

**55% increase in activities compared to 2020**

**34**

**TRAININGS**



**221% increase in training participation**



**3,898**

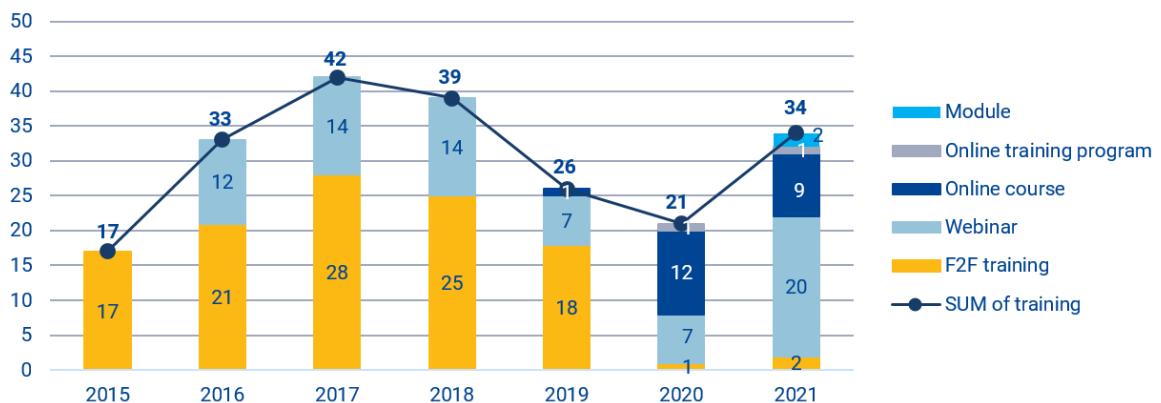
**PARTICIPANTS**



**89%**

**satisfaction rate**

Training activities for Member States, 2015-2021



# 2021 training activities in a nutshell



NEW LEARNING  
MANAGEMENT  
SYSTEM (LMS)  
USERS

604



FACE TO FACE  
TRAININGS

2



WEBINARS & NEW  
ONLINE COURSES

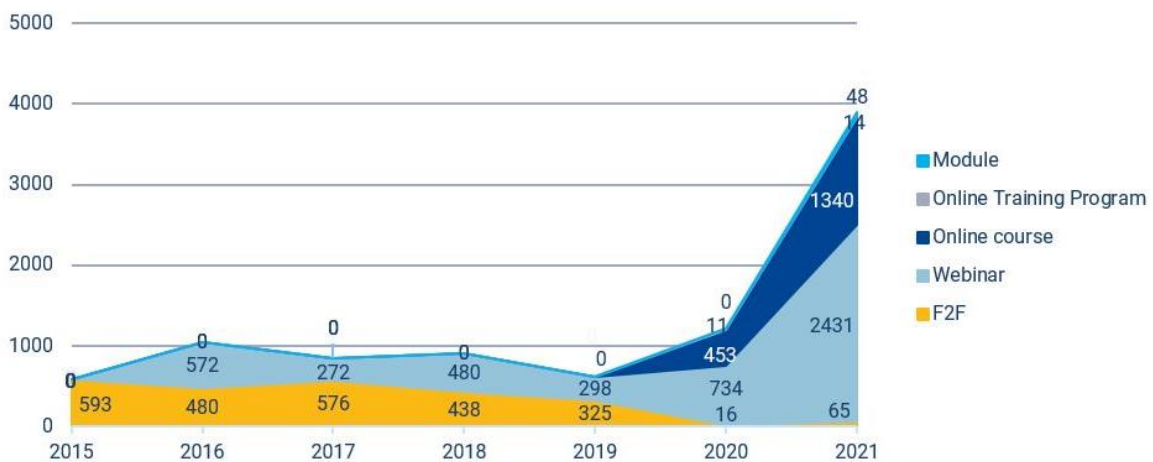
20 + 9



CONTRIBUTION TO  
JHA TRAININGS

27

Member State participants in eu-LISA Training, 2015-2021



eu-LISA is the European Union Agency which ensures the 24/7 operational management of the European Union's large-scale IT systems - as well as their respective communication infrastructure - in the area of freedom, security and justice. Further to the systems currently managed (Eurodac, SIS and VIS), the Agency is also in the process of developing three new systems (EES, ETIAS and ECRIS-TCN), along with their interoperability components.